This is not an official transcript. Report changes to: yourtruecrimelibrary@proton.me

JULY 11 2019

Parties:
Chad Daybell
Sarah
Carissa

[System Voice]: Third ring answer.

CHAD DAYBELL: Funeral home?

SARAH: Hello my name is Sarah [?] you call, how can I help you today?

CHAD DAYBELL: Uh, we just had a death in the family and we really don't want but a cremation and then to send the cremains to family in Louisiana. Just a simple, no, nothing other than a cremation and sending him to the family for service in Louisiana, so. Is there any way to know a ballpark price on that?

SARAH: Yes. And I'm sorry for your loss.

CHAD DAYBELL: Oh, thank you.

SARAH: Let me transfer you over to the director who can assist you with the pricing. What is your name please?

CHAD DAYBELL: This is Chad Daybell.

SARAH: How do you spell the last name please?

CHAD DAYBELL: D-A-B-A-L Daybell.

SARAH: How are you related to the person who passed?

CHAD DAYBELL: I'm his nephew.

SARAH: And then also this is for the Valley of the Suns in Chandler, correct?

CHAD DAYBELL: Yes.

SARAH: Thank you.

CHAD DAYBELL: Yes, he lives there in Chandler. I live in Iowa. I'm just trying to help out.

SARAH: Ok okay, thank you. Yes, I wanted, what's your uncle's name for reference please?

CHAD DAYBELL: He is John Daybell. D-A-B-A-L.

SARAH: And last name.

CHAD DAYBELL: D-A-B-A-L. The same. John.

SARAH: Did he have a middle name?

CHAD DAYBELL: Myron.

SARAH: M-Y-R-O-N?

CHAD DAYBELL: Yeah.

SARAH: And Chad, what is your phone number in case we get disconnected?

CHAD DAYBELL: This number, 515. I don't actually know my own number. Um, let me look real quick.

SARAH: Thank you.

CHAD DAYBELL: 5154020143.

SARAH: Thank you. Is he in a nursing home, hospital, or residence?

CHAD DAYBELL: He passed away in a hospital. I don't know the details.

SARAH: Yeah, It's just for um to know 'cause sometimes it's different if it's a residential or a hospital or a home.

CHAD DAYBELL: Okay. I think they are sending him to the medical examiner. I'm not sure. I should have had more information before I called. I'm sorry.

SARAH: Oh, it's okay. Cremation, with shipping. To which city?

CHAD DAYBELL: New Orleans.

SARAH: Louisiana.

CHAD DAYBELL: Mmhm.

SARAH: Okay. One moment please, Chad. Stay on the line. Let me transfer you over to the director who can assist you with that.

CHAD DAYBELL: All right. Thank you.

SARAH: Hello, Chad?

CHAD DAYBELL: Yeah.

SARAH: Thank you for holding, I do have the director Carissa on the line to further assist you.

CHAD DAYBELL: Okay, thanks. Thank you.

CARISSA: My name is Carissa, I'm a funeral director with Valley of the Sun Mortuary and Cemetery. I understand that your uncle passed away.

CHAD DAYBELL: Yes, and I – I'm just starting the process for the family. He didn't have many relatives. I'm his nephew, I live in Iowa. But, what they wanna do –

CARISSA: I'm so sorry to hear that.

CHAD DAYBELL: Yeah, it's sad to see him go. Yeah, I think he's going to the medical examiner. I don't know all the details, but what the family basically wants is just to have him cremated there in Chandler and then shipped, have his remains shipped to New Orleans.

CARISSA: Okay.

CHAD DAYBELL: And we'll deal with the service later. So, I was trying to get a ballpark price.

CARISSA: Okay. So, for a cremation we are able to do a cremation for $1,695. Now, what that's going to include is the transportation into care, the transportation to and from our crematory, our basic professional fees, as well as our crematory fee. Now, there's going to be a couple other charges there for you.

CHAD DAYBELL: Okay.

CARISSA: So, we are going to have death certificates which are $20 a piece processing fee, $15 permit fee.

CHAD DAYBELL: Alright.

CARISSA: And then we're able to do the transfer through the mail for you, and that's a $150 fee for you.

CHAD DAYBELL: Okay. Through UPS or something I guess.

CARISSA: Okay.

CHAD DAYBELL: So, close to about $2,000, probably, kinda of a ballpark guess.

CARISSA: Close to, yeah.

CHAD DAYBELL: Okay. Well, that helps me a lot. I'm going to call one or two others, but I'll get back to you if we come that direction. Thank you so much.

CARISSA: You're welcome. If you need anything else give me a call.

CHAD DAYBELL: Okay. Thank you.

CARISSA: All right. Thank you. Bye-bye.

CHAD DAYBELL: Bye

© Your True Crime Library. 2024.